# Actuarial Methodologies for Developing Premium and Incorporating Experience

**Eric Anderson, FCAS, MAAA GPW Actuarial Services, Inc.** 



## **Captive Policy Examples**

- Commercially Available/Deductible Reimbursement Policies:
  - Auto Liability
  - General Liability
  - Workers' Compensation
  - Cyber Risk?
- Alternative Risk Policies:
  - Loss of Key Talent
  - Regulatory Changes
  - Reputation
  - Supply Chain Interruption



### **Approaches for Estimating Claims**

- Average dollar amount
  - Simplest method
  - Difficult to determine effect of changing deductible/limits
  - Harder to incorporate actual experience
- Split into frequency and severity
  - Easier to adjust for differences between insureds
  - Can better estimate effect of different deductibles/limits
  - Easier to incorporate actual experience



# How do We Estimate Frequency and Severity?

#### Possible methods:

- 1. Own historical data
- 2. Industry data
- 3. Premium quotes from commercial insurers
- 4. Rate filings for similar coverages
- 5. Research



### Methodology

- Develop base assumptions for frequency and severity
- Adjust base assumptions for specific characteristics of insured, such as:
  - Type of industry
  - Location
  - Number of employees
  - Loss history of the insured
- Multiply frequency and severity to estimate loss cost
- Load up loss cost for expenses, risk margin, profit, etc.



### What's next?

- Over time, a captive manager will build a portfolio of experience for each policy type
- The actuary can and should incorporate this experience into the pricing
- How does an actuary do that?



### **Hypothetical Example**

- An actuary is updating the pricing on a policy for a captive manager
- The captive manager supplies the actuary with their historical data
- 50 policies were issued
- Expect 10 claims (20% expected frequency)
- 5 claims were actually filed (10% actual frequency)

What should the expected frequency be for the policy?



### **Hypothetical Example**

#### **Options:**

- Ignore experience keep using 20%
- Accept experience use 10%
  - This is likely to generate swings in premium from year to year
  - What if there are no claims?
- Somewhere in the middle? If so, what is the right number?



### Credibility

- Significant mathematical theory behind the concept
- Quantifies the amount of trust placed in the experience
- Credibility increases as the experience increases, but at a decreasing rate

- "Square Root Rule": Credibility = 
$$\sqrt{\frac{Experience}{Standard}}$$



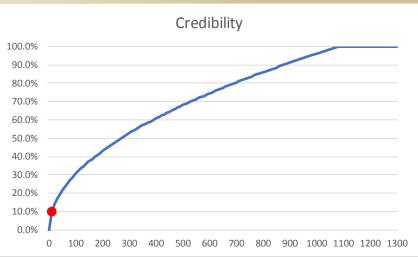
### Credibility

Traditional full credibility standard for frequency is 1,082 expected claims

- Credibility = 
$$\sqrt{\frac{Experience}{1,082}}$$

- For our example:
  - 10 expected claims

- Credibility = 
$$\sqrt{\frac{10}{1,082}} = 10\%$$





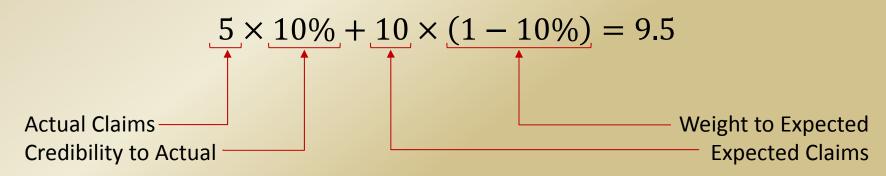
### **Example: Now What?**

- Let's review our facts:
  - 50 policies
  - 10 expected claims
  - 10% credibility
  - 5 claims filed
- How do we adjust our frequency?



### **Example: Adjustment Factor**

Credibility is a weight used to average experience and expectation:



- New expectation for 50 policies is 9.5 claims, or 19%  $\left(=\frac{9.5}{50}\right)$
- Frequency adjustment factor of 95%  $\left(=\frac{9.5}{10}\right)$



# How many policies would it take?

 Assuming same expected and actual frequencies of 20% and 10%, what if we had more policies?

	Expected # of		New
# of Policies	Claims	Credibility	Frequency
50	10	9.6%	19.0%
100	20	13.6%	18.6%
500	100	30.4%	17.0%
1,000	200	43.0%	15.7%
2,500	500	68.0%	13.2%
5,000	1,000	96.1%	10.4%



### **Final Notes**

- Creates a mathematically sound method for incorporating experience
- Premiums determined using this method will respond to experience
- Also prevents the swings up-and-down that would result from always using the prior experience
- This process should be done periodically



### **QUESTIONS?**

Eric Anderson, FCAS, MAAA
GPW Actuarial Services, Inc.
602.200.6900

eanderson@gpwa.com

www.gpwa.com

